

ENVIRONMENTAL AND QUALITY POLICY

Diemme Srl, specialists in the production of office, home and contract seating. Since 1995, Diemme Srl has set itself the goal of satisfying its customers, placing their needs and expectations at the heart of its work ethic

Diemme Srl aims to support its customers by proposing furnishing solutions based on design and planning focused on new perspectives of space as dedicated to the office, where people can feel comfortable and free, just as in their own homes. Creating the workspace of the future through design and comfort constitutes part of our philosophy, together consideration for the environment.

To this end, the Management undertakes to:

- Apply a Quality and Environmental Management System, certified according to UNI EN ISO 9001 and UNI EN ISO 14001 standards, as a guarantee of its ability regularly to supply products that meet both customer and any mandatory requirements;
- Maintain the Quality and Environment Policy consistent with the company's strategic policy as it constitutes the reference framework for defining and reviewing the quality and environmental objectives;
- Promote ongoing product and process innovation by paying the utmost attention to durability, technological innovation and quality, designing and promoting eco-sustainable products, made with recycled materials, chemically safer, and aimed at reducing plastic packaging;
- Periodically review the analysis of the context and the expectations of interested parties to identify any actions necessary to address market risks and opportunities and to increase environmental performance;
- Prevent or correct non-conformities and improve continuously the effectiveness of the system itself in order to increase customer satisfaction;
- Protect the environment, including pollution prevention and other specific environmental obligations applicable to their business ;
- Comply with current legislation, the requirements of product regulations, and contractual requirements;
- Duly empower staff who carry out activities which influence the quality of the products and services offered to the customer;

- Submit quality management system processes to checks and measurements in order to carry out the necessary adjustments to ensure continuous improvement of the quality-environment system and ongoing economic development of the company itself.

Furthermore, the Management undertakes to ensure that this Quality and Environment Policy is:

- Available and maintained as documented information;
- Communicated, understood and applied within the company;
- Available to relevant shareholders, as applicable.

Cimavilla di Codognè, Italy, dated 30th July 2022

La Direzione Generale

Diemme srl
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